

Quick Help and Tips



What should I do if I have a snowy picture (or a blue or black screen) on TV1?

Check to make sure your TV is set to the correct input. Refer to the "How to Watch TV on TV1" section in this guide for the correct input.



Why doesn't my PIP button seem to work?

You can only view Picture-In-Picture when in Single Mode. Press the MODE button on the front of your receiver so that the Single Mode light is on, then use the blue PICTURE-IN-PICTURE buttons as desired.



What should I do if my remote control doesn't seem to operate my satellite receiver?

- Try pressing the SAT Mode button.
- Check to make sure you are using the correct remote (TV1 or TV2) for the desired location.
- Your remote control batteries may need to be replaced (alkaline batteries are recommended).
- Check the remote address (see *User's Guide*).

What would affect my satellite signal?

- Look for obstructions in front of your satellite dish such as new tree or plant growth.
- If you are still experiencing signal interruptions, contact Technical Assistance. Press the SYSTEM INFO button on the front of your receiver and call the Technical Assistance phone number shown on the screen.

Acquiring Satellite Signal Please Wait

What are the benefits of my satellite receiver being connected to a telephone line?

Keeping your phone line connected to the receiver enables you to take advantage of interactive TV services, Customer Support, or Caller ID. It will also allow you to use your remote control to order Pay-Per-View events or movies. And, you will not be charged a Programming Access Fee.



What would cause programs to disappear from My Recordings?

The oldest, unprotected recordings will be replaced with new recordings when there is no more room on the receiver. To avoid losing a recorded event, use the Protect option when you set up the recording or when you select it from the My Recordings screen.

POWER

MODE

POWER

Tip: To ensure your receiver has the latest program guide information and the latest software updates, press the **POWER** button on both remote controls to turn your receiver off when not in use.

Tip: To watch the same program on both TV1 and TV2, place your receiver in **Single Mode**. To watch different programs on TV1 and TV2, place your receiver in **Dual Mode**. Use the **MODE** button on the front panel of the receiver to toggle between **Dual** and **Single** mode.

Tip: Some receiver problems can be resolved by pressing and holding the **POWER** button on the front of the receiver until the front panel lights go out and come back on. After releasing the **POWER** button, the receiver should return to normal operation within a few minutes.

Enhance Your TV Experience

Tune to DISH Network
FYI Channel 101

dishnetwork.com

Press DISH button
and select Service

See the
User's Guide



Using the Recover Button

Use the **Recover** button to get back to watching satellite programming if you accidentally change channels or inputs on your TV

1



Press and hold the **RECOVER** button until all mode buttons light up.

2



If you see this System Information screen, proceed to step 4. Otherwise, continue to step 3.

3



Press the **RECOVER** button again & wait until the mode lights stop flashing. If you see the System Information screen, go to step 4. If not, repeat this step until you do.

4



Press the **SELECT** button (to choose Done).

QUICK REFERENCE GUIDE

Two-TV DVR Satellite Receiver

Keep this guide in your main TV viewing area

Look inside for important tips to operate your satellite receiver



Channel Directory

Note: All programming subject to change without notice. Go to dishnetwork.com for a current directory.

A&E	118	•••	Fox Reality	190	•••	ShopNBC	228	•••
ABC Family	180	•••	Fox Soccer	149	•••	Si TV	159	•••
AMC	130	•••	Free Speech TV	9415	•••	SOAPnet	188	•••
America's Preview Channel	221	•••	Fuse	158	•••	SPEED	150	•••
Angel One	262	•••	FX	137	•••	Spike TV	168	•••
Animal Planet	184	•••	G4	191	•••	Style	115	•••
BBC America	135	•••	Galavisión	833	•••	TBN	260	•••
Beauty & Fashion Channel	225	•••	GoTV	407	•••	TBS	139	•••
BET	124	•••	Golf Channel, The	401	•••	TeleFutura (East) ¹	830	•••
Biography Channel, The	119	•••	Great American Country (GAC)	167	•••	TeleFutura (West) ²	831	•••
Bloomberg Television	203	•••	GSN	116	•••	Tennis Channel, The	400	•••
Boomerang	175	•••	Hallmark Channel	185	•••	The Movie Channel (West) ⁴	329	•••
Bravo	129	•••	Hallmark Movie Channel	187	•••	The Movie Channel xtra (West) ⁴	330	•••
BYU-TV	9403	•••	Healthy Living Channel	223	•••	TLC	183	•••
Cartoon Network ⁴	176	•••	HGTV	112	•••	TNT ⁴	138	•••
CCTV-9 ¹	265	•••	History Channel, The	120	•••	Toon Disney ⁴	174	•••
CCTV-E&F ¹	884	•••	History International	121	•••	Travel Channel	215	•••
CMT	166	•••	HTN	843	•••	Turner Classic Movies	132	•••
CNBC	208	•••	HorseRacing TV	404	•••	Turner South ¹	437	•••
CNBC World	207	•••	HSN	222	•••	TVG	405	•••
CNN	200	•••	IDrive TV	217	•••	TV Guide Channel	102	•••
CNN Headline News	202	•••	Independent Film Channel (IFC)	131	•••	TV Land	106	•••
CoLocurs TV	9407	•••	International Music Feed	157	•••	TV Out! Mail	219	•••
Comedy Central	107	•••	iShop	229	•••	University of California TV	9412	•••
Court TV	264	•••	Jewelry Television	227	•••	University of Washington TV	9404	•••
C-SPAN	210	•••	KBS World ¹	704	•••	Univision (East)	827	•••
C-SPAN2	212	•••	Kid Tunes (Audio only)	976	•••	Univision (West)	828	•••
CSTV	152	•••	Lifetime	108	•••	USA Network	105	•••
Discovery Channel	182	•••	Lifetime Movie Network	109	•••	VH1	162	•••
Discovery Health	189	•••	Linkmedia	9410	•••	VH1 Classic	163	•••
Discovery Home	194	•••	Men's Channel, The	218	•••	WE: Women's Entertainment	128	•••
Discovery Kids	179	•••	Military Channel	195	•••	Weather Channel, The	214	•••
Discovery Times	192	•••	MSNBC	209	•••	WGN	239	•••
Disney Channel (East)	172	•••	MTV	160	•••			
Disney Channel (West)	173	•••	MTV2	161	•••	ADDITIONAL CHANNELS		
DIV	114	•••	mun2	838	•••	Audio Music Channels	923-981	
Documentary Channel	197	•••	NASA	213	•••	DISH Network Pay-Per-View	455-639	
E! Entertainment Television	114	•••	National Geographic Channel	186	•••	Local Channels	8000-9318	
Encore (West) ⁴	341	•••	NFL Network	154	•••	Regional Sports Networks	409-438	
Encore Action	343	•••	Nickelodeon Games & Sports	177	•••	SIRIUS Sports Channels	6001-6116	
Encore Drama	345	•••	Nickelodeon/Nick at Nite (East)	170	•••			
Encore Love	346	•••	Nickelodeon/Nick at Nite (West)	171	•••			
Encore Mystery	344	•••	Nicktoons Network	178	•••			
Encore Wam	347	•••	NOGGIN/The N	169	•••			
Encore Westerns	342	•••	Northern Arizona University	9411	•••			
ESPN	140	•••	Outdoor Channel, The	153	•••			
ESPN2	144	•••	Oxygen	127	•••			
ESPN Classic	143	•••	PAX TV	181	•••			
ESPNNEWS	142	•••	QVC	226	•••			
ESPNU	148	•••	Research TV	9400	•••			
EWTV ⁴	261	•••	Resort & Residence Channel	216	•••	• DishFAMILY Entertainment Package		
Fine Living	113	•••	RFD-TV	9409	•••	• AMERICA'S TOP 60 Entertainment Package		
Food Network	110	•••	SCI FI Channel	122	•••	• AMERICA'S TOP 120 Entertainment Package		
Fox Movie Channel	133	•••	Science Channel, The	183	•••	• AMERICA'S TOP 180 Entertainment Package		
Fox News Channel	205	•••	Shop at Home	224	•••			

⁴ FREE Spanish audio feed. Audio disponible en español.

¹ = Available at no cost to all DISH Network customers. CCTV channels require DISH 500, DISH 1000 or SuperDISH antenna. KBS World requires SuperDISH antenna pointed at 121° orbital location and subscription to qualifying programming. Additional fees may apply for existing DISH Network customers to upgrade their dish antenna. ² TeleFutura East is available to subscribers in the Eastern and Central time zones. TeleFutura West is available to subscribers in the Mountain and Pacific time zones. ³ = Available in Georgia, Mississippi, S. Carolina, Tennessee and sections of N. Carolina.

America's "Everything" Pak includes America's Top 180 package plus all four premium movie packages and NBA TV (channel 402).

Movie Packages

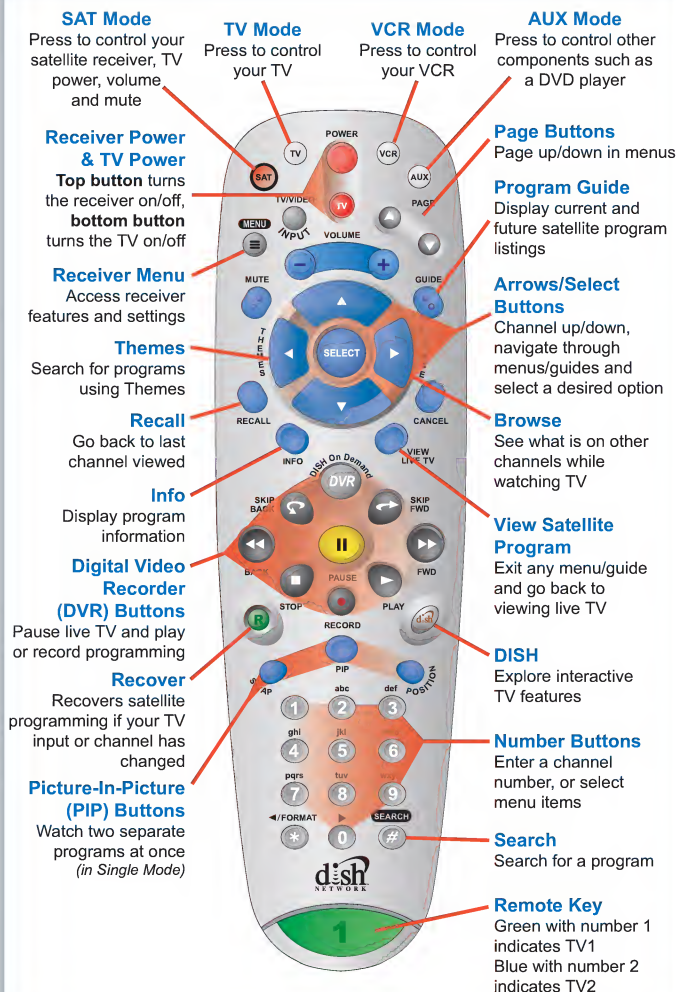
HBO		Starz (East) ⁴	350	SHOWTIME UNLIMITED	
HBO (East) ⁴	300	Starz (West) ⁴	351	FLIX	333
HBO (West) ⁴	303	Starz Cinema (East) ⁴	353	The Movie Channel (East) ⁴	327
HBO2 (East) ⁴	301	Starz Cinema (West) ⁴	354	The Movie Channel xtra (East) ⁴	328
HBO2 (West) ⁴	304	Starz Kids & Family ⁴	356	Showtime Too ⁴	320
HBO Comedy ⁴	307	Starz Edge ⁴	352	Showtime (East) ⁴	318
HBO Family ⁴	305			Showtime (West) ⁴	319
HBO Latino	309	CINEMAX		Showtime Beyond ⁴	323
HBO Signature ⁴	302	5StarMAX	314	Showtime Extreme ⁴	322
HBO HD**	9456	ActionMAX ⁴	313	Showtime Showcase ⁴	321
		Cinemax (East) ⁴	310	Sundance Channel	332
		Cinemax (West) ⁴	311	Showtime HD**	9460
STARZ!		MoreMAX ⁴	312		
Starz InBlack ⁴	355				
Encore (East) ⁴	340				

⁴ FREE Spanish audio feed available. Audio disponible en español.
**Requires HD television and receiver.

Features of Your Remote Control

To use the features described in this section, make sure you are in SAT mode by pressing the SAT Mode button

Note: To control a TV, VCR, or other available component, the remote must be programmed. See the User's Guide for details.



Device Codes:

TV: _____ VCR: _____ AUX: _____

My remote is programmed in Limited Mode (check box): ☐

Tip: Using the Limited Mode option helps prevent you from accidentally tuning to a TV or VCR channel (or input) that does not display satellite TV programming.

How to Watch TV on TV1

TV1 viewing location is identified with a green key on your remote and the green TV1 logo on the TV screen



To watch satellite TV or if you lose video:

Set TV to _____
(Channel/Input)

Set VCR to _____
(Channel/Input)

Watching Your Satellite Programs

To operate your satellite receiver you must be in SAT mode by pressing the SAT Mode button



Turns the Satellite Receiver On or Off

Turns the TV On or Off

Easy Ways to Find a Program



Digital Video Recorder

